

Hospice Care at Silverado

What is Hospice

- Hospice provides support and care for those in the last phase of life-limiting illness
- It recognizes dying as part of the normal process of living
- Affirms life and neither hastens nor postpones death
- Focuses on quality of life for individuals and their family

Core Aspects of Hospice

- Patient/family focused
- Interdisciplinary
- Provides a range of services:
 - Interdisciplinary case management
 - Pharmaceuticals
 - Durable medical equipment
 - Supplies
 - Volunteers
 - Grief support

Hospice Team Members

- The patient's attending physician
- Hospice physician
- Nurses
- Home health aides
- Social workers
- Clergy or other counselors
- Speech, physical, and occupational therapists
- Dietician
- Trained volunteers

The Hospice Team

- Develops the plan of care
- Manages pain and symptoms
- Attends to the emotional, psychosocial and spiritual aspects of dying and caregiving
- Teaches the family how to provide care
- Advocates for the patient and family
- Provides bereavement care and counseling

Who Pays for Hospice?

- Medicare
- Medicaid
- Insurance
- Private pay
- Sometimes a combination of these...

Admission Criteria

- General
 - Life-limiting illness, prognosis is 6 months or less if the disease takes normal course
 - Live in service area
 - Consent to accept services

Palliative Care in Hospice

- Treatment that enhances comfort and improves the quality of an individual's life during the last phase of life
- The expected outcome is relief from distressing symptoms, the easing of pain, and/or enhancing the quality of life.
- Focuses on quality of life and death, and views death as a natural part of life

What Makes Silverado Different

- Silverado operates under a LOVE > fear model
- Personalized Plan of Care
- Highly Trained Staff
 - ELNEC
 - Dementia Certification
- Special programs
 - Essential Oils
 - Massage Therapy
 - Memory Catchers
 - Music Therapy
 - Vigil Volunteers

The Meaning of Love at Silverado

COURAGE	Awareness
	Choice
	Trust
	Communication
	Respect
	Action

Love Is Not Just a Feeling

Love is a verb—it is something that we **do**

Stephen Covey says that love-the-feeling
comes from love-the-verb

If you act lovingly towards others,
you will feel love—
the feeling is an added benefit

It takes Courage

- Awareness
 - It's also being tuned into what others around you are thinking, feeling, and/or need at the moment
- Choice
 - Being RESPONSE-ABLE
 - Stopping to think and take action in a new direction
- Trust
 - Building trusting relationships
 - Keeping commitments

It takes Courage (cont)

- Communication
 - Stopping, Listening, responding
 - Listening with an intent to Understand
 - Open and honest communication-being transparent
- Respect
 - Showing respect towards others
 - Assuming good intent
- Action-Personal Accountability
 - Being a good role model
 - Doing the right thing at the right time
 - Asking questions

Specialty Programs

- Essential Oils
- Massage Therapy
- Music Therapy
- Vigil Volunteers
- Memory Catchers

Jordan's Story



Thank You!